

## Out-of-School Time – Tutoring Program Profile



[www.stepuptutoring.org](http://www.stepuptutoring.org)

Step Up Tutoring recruits, trains, and supports tutors to deliver virtual high-impact tutoring for students in grades 3-6. Tutors and students meet 1:1 virtually twice weekly and use a research-backed online curriculum platform with instruction tailored to students' individual needs. Step Up was founded in 2020 in partnership with the Los Angeles Unified School District and has since added partnerships with four additional districts and charter school networks.

Over **90,000 hours** of tutoring delivered.

In 2022-23, matched **1,654 students** across **58 schools** with **896 tutors**.

Step Up serves students in Title 1 schools, 90% of which are students of color and quality for free or reduced-price lunch.

Step Up offers free virtual tutoring during the school day, as a part of after school programming, and at-home. In the 2022-23 school year, Step Up provided after-school tutoring at nine schools in Los Angeles.

### TUTORING PROGRAM IMPACT

Initial results show promising impact. Surveys conducted over the last two years have shown:

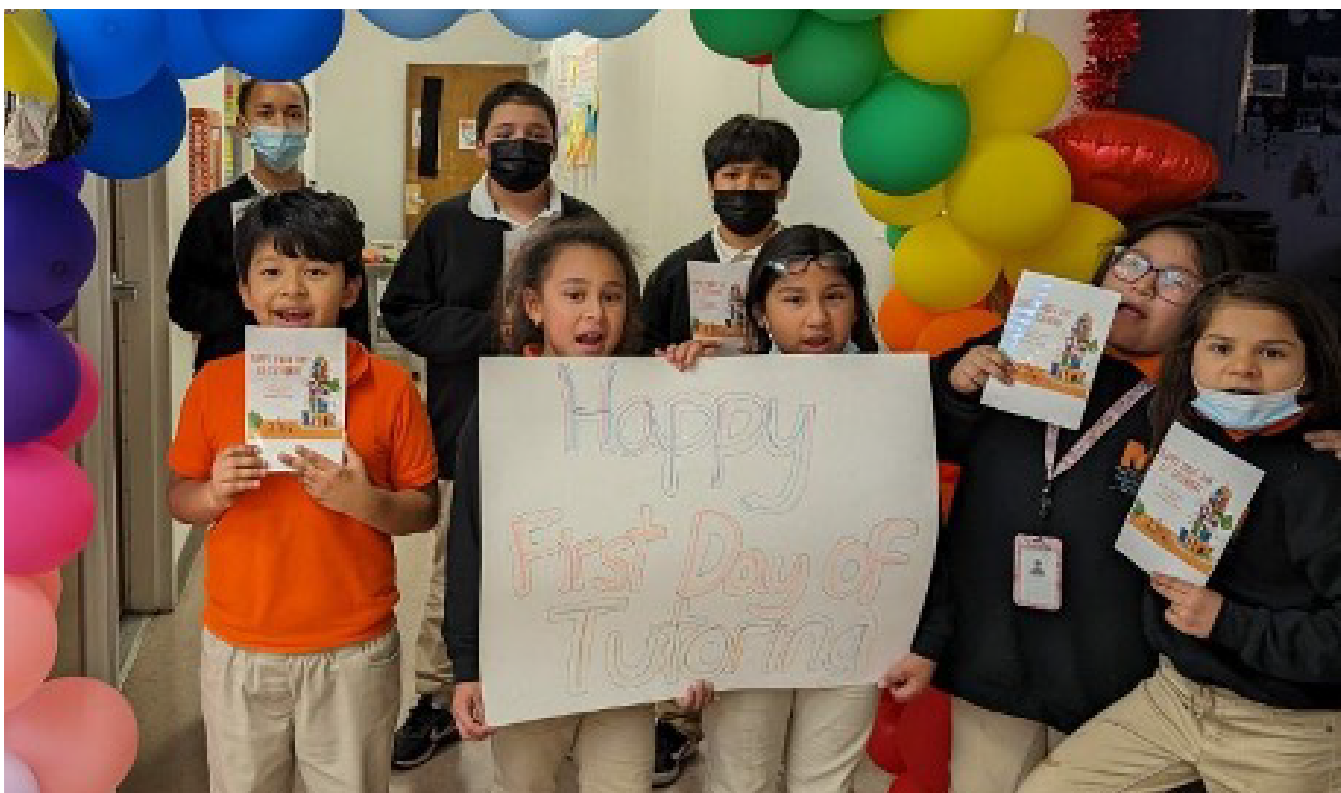
- 94% parent satisfaction (N=322)
- 90% tutor satisfaction (N=857)
- 90% of students say they enjoy tutoring (N=745)
- 86% of teachers say Step Up “positively impacted the academic effort and progress of students” (N=152)



### TUTORING PROGRAM MODEL

Step Up's core program focuses on math tutoring, and includes the following components:

- **Foundational Math Conceptual Understanding:** Tutors utilize high quality curricula and personalized learning pathways created with inputs from teacher and assessment data to work towards grade level math proficiency through building conceptual understanding and foundational math knowledge.
- **Positive Math Mindset:** Students improve their relationship with math and develop habits for success so that they will be adequately prepared and excited for middle school math.
- **Sustained Relationship:** Students develop a sustained relationship with their tutor. Each session includes dedicated time for intentional check-ins.
- **Integrated Learning:** Tutors engage with teachers to ensure that tutoring is aligned with what students are learning in the classroom. Teachers and families receive regular updates from tutors to share progress and highlights from tutoring



## PROGRAM HIGHLIGHTS

**Focus on Fun:** Step Up Tutoring focuses on making tutoring fun. They accomplish this by having regular celebrations for participating students, offering engaging experiences with tutors, and including relationship-building in each tutoring session. These practices have helped foster a positive culture around tutoring and led to increased student attendance during after school programs.

**Tutor Recruitment:** Step Up Tutoring recruits qualified adult volunteers and college students from over 25 local higher education institutions across California to serve as tutors. These tutors can use their federal work-study funds or other scholarship funds to be paid for the opportunity, while Step Up is able to keep their costs low and maintain free tutoring for students.

**Tutor Value:** Step Up Tutoring believes in offering a quality experience for the tutor and the student. To ensure tutors can do their best work, Step Up offers substantial training, coaching, and other career development opportunities to their tutors. In fall

2023, Step Up is launching a new program called Step Up Scholars, a tutoring leadership and work-based learning program for college students to serve as a math tutor, develop skills, and explore career pathways in a cohort environment.

**On-Site Coordinators & Flexible Scheduling:** Step Up requires an on-site coordinator at each location to ensure there is a consistent adult that is monitoring student participation in virtual tutoring. This coordinator makes sure students have a supportive environment, celebrates student learning, and works with Step Up tutors if any issues arise. Coordinators help to ensure tutoring is appropriately embedded within the after-school program, for example, scheduling tutoring during universal academic times so participating students do not miss out on sports or enrichment.



## HIGHLIGHTED RESOURCE

Step Up Tutoring Volunteer Tutor Information Page  
Step Up White Paper on College Student Tutors